

UNITED DISPOSABLES LIMITED

Established Since 1983



Disposables and Packaging Solutions

Product Catalogue 2022

Quality Products at Lower Prices

For more information about our products and services, call **020 8592 4111**

United Disposables Limited
A solution to a complete range of Tableware, Packaging and Cleaning Products.
Welcome to the UDL Product List

United Disposables Limited is a UK distributor specialist in the supply of disposables, serving the catering, packaging, party, cash & carry and the discount trade. We supply disposable products designed to improve the standard of food service in all areas.

Established in 1983 UDL has built a solid reputation for excellence in quality assurance and customer satisfaction, by providing uncompromising quality products since its inception. Our commitment to quality control will continue to be among our highest priorities.

We supply a wide range of innovative products. Our products have a breadth of colour and quality unsurpassed by any alternative tableware range. Versatile and economic, this extensive range can cater for every occasion. So whether you're looking for colour, quality feel or versatility we have the product for you.

We hold over 2,000 pallets of products ready for a rapid delivery service throughout the UK via our own fleet and dedicated carriers.

United Disposables Limited is privately owned and customer driven. Our commitment to our business and the industry remains strong and is growing each year, our continuing review of our products, standards and performance on a regular basis make us a better vendor for all.

Dealing with manufacturers around the world, bringing you the customer the widest range of packaging disposables, making us well positioned to meet our customer requirements.

United Disposables Limited believes that an effective balance between business results and care for the environment is integral to our business ethos. In addition, United Disposables Limited seeks to conserve environmental resources by using supplies that adhere to environmental regulatory requirements issued to all manufacturers, while enforcing responsible standards of our own when regulations do not exist.

Fair trade promotes social justice, to sustain a mutually beneficial relationship. Understanding each other's business through fair payment to manufactures and their employees, long term trading relationships have been established. Ensuring environmentally sustainable production methods are being used.

How to contact us
www.udluk.com
sales@udluk.com
0044-02 (0)8592 4111

Order and Delivery information.

- Free delivery in London on orders over £750
- Minimum orders £400 incur a £25 charge.
- All orders outside London will incur a charge of £60 per Pallet.

Our Values

United Disposables Limited has developed a system to ensure high product quality at competitive prices and prompt deliveries. We have a long term customer base spanning decades, we are committed to supply the best possible quality at every price point, backed up with remarkable customer service.

We are committed to keeping our customers, suppliers and our own bottom line balanced to ensure all parties a fair deal.

We are proud of our products and recognise it is our people who truly make the difference. With decades of combined expertise, we understand the requirements of our customers and the end-user.

Our Mission

United Disposables Limited is a marketing organisation that enables producers to offer effective and optimum solutions, products and services to customers, whilst ensuring that customer expectations are fully met by helping and consulting with producers at every stage.

Our Vision

is to be the most preferred disposable tableware and packaging Supplier in UK

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No1-Foil Containers with Lids

Size: 120x95x33mm

Code	Case Qty	Unit Pack	Unit Barcode
TFC01	50	20	5020333000084
RPF05	48	10	5020333002460



No2-Foil Containers with Lids

Size: 140x115x40mm

Code	Case Qty	Unit Pack	Unit Barcode
TFC07	1	100	5020333005485
TFC02	50	20	5020333000015
RPF06	48	10	5020333000701



No6a-Foil Containers with Lids

Size: 195x105x46mm

Code	Case Qty	Unit Pack	Unit Barcode
TFC08	1	100	5020333005492
TFC03	40	20	5020333000022
RPF07	36	6	5020333002545



No6-Foil Containers with Lids

Size: 210x110x53mm

Code	Case Qty	Unit Pack	Unit Barcode
TFC04	30	20	5020333000039
RPF08	30	4	5020333002521



No12- Round Containers with Lids

Size: 180dia x 42mm

Code	Case Qty	Unit Pack	Unit Barcode
TFC05	24	20	5020333006543
TFC10	20	10	5020333008738
RPF09	30	4	5020333002934



No14-Foil Containers with Lids

Size: 255x185x50mm

Code	Case Qty	Unit Pack	Unit Barcode
MFC23	23	10	5020333009667
MFC13	30	5	5020333005560
RPF13	30	3	5020333003023



No15-Foil Containers with Lids

Size: 300x200x35mm

Code	Case Qty	Unit Pack	Unit Barcode
MFC21	23	10	5020333025124
MFC22	30	5	5020333009674
RPF18	38	2	5020333000237



No9-Foil Containers with Lids

Size: 230x230x30mm

Code	Case Qty	Unit Pack	Unit Barcode
MFC26	20	10	5020333002286
MFC16	25	5	5020333002279
RPF10	35	2	5020333002231



No10-Foil Containers with Lids

Size: 230x230x43mm

Code	Case Qty	Unit Pack	Unit Barcode
MFC28	20	10	5020333008776
MFC11	26	5	5020333005225
RPF11	32	2	5020333025292



No18-Foil Containers with Lids

Size: 210x145x45mm

Code	Case Qty	Unit Pack	Unit Barcode
TFC06	20	20	5020333027876
MFC30	25	8	5020333008981
RPF15	30	3	5020333008929



No7-Square Containers with Lids

Size: 150x150x35mm

Code	Case Qty	Unit Pack	Unit Barcode
TFC12	30	20	5020333027890
RPF14	48	6	5020333008905



No13-Foil Containers with Lids

Size: 250x150x65mm

Code	Case Qty	Unit Pack	Unit Barcode
TFC17	20	20	5020333008646
MFC14	36	10	5020333027128
RPF12	40	3	5020333027852



Small Roasters

Size: 320x168x78mm

Code	Case Qty	Unit Pack	Unit Barcode
MFCS03	23	5	5020333026725
MFCS04	50	2	5020333026749



Small Roasters with Foil Lids

Size: 320x168x78mm

Code	Case Qty	Unit Pack	Unit Barcode
MFCS01	18	5	5020333026763
MFCS02	24	2	5020333026787



Medium Roasters

Size: 310x250x60mm

Code	Case Qty	Unit Pack	Unit Barcode
FDR21	15	10	5020333010496
FDR70	20	5	5020333025254
FDR17	50	2	5020333008912



Medium Roasters with Foil Lids

Size: 310x250x60mm

Code	Case Qty	Unit Pack	Unit Barcode
FDR79	13	5	5020333025247
FDR32	15	3	5020333015446
FDR22	15	2	5020333016009



Ex-Deep Medium Roasters

Size: 326x264x102mm

Code	Case Qty	Unit Pack	Unit Barcode
FDR69	20	5	5020333025230
FDR36	50	2	5020333019604



Ex-Deep Medium Roasters With Foil Lids

Size: 326x264x102mm

Code	Case Qty	Unit Pack	Unit Barcode
FDR68	10	10	5020333025223
FDR78	9	5	5020333025216
FDR44	10	2	5020333023052



Medium Roasters with Board Lids

Size: 310x250x60mm

Code	Case Qty	Unit Pack	Unit Barcode
FDR73	17	10	5020333025261
FDR55	18	5	5020333017389
FDR27	20	3	5020333017365



Large Roasters Tins

Size: 368x272x75mm

Code	Case Qty	Unit Pack	Unit Barcode
FDR65	10	10	5020333025186
FDR66	20	5	5020333025193
FDR67	50	2	5020333025209



X-Large Roasters

Size: 430x318x74mm

Code	Case Qty	Unit Pack	Unit Barcode
FDR64	10	10	5020333025179
FDR56	20	5	5020333015811
FDR16	50	2	5020333008806



X-Large Roasters with Foil Lids

Size: 430x318x74mm

Code	Case Qty	Unit Pack	Unit Barcode
FDR39	6	5	5020333021379
FDR77	8	3	5020333025162
FDR38	8	2	5020333021096



Full Size-XX-Large Foil Roasters

Size: 520x320x80mm

Code	Case Qty	Unit Pack	Unit Barcode
FDR63	5	10	5020333025155
FDR57	10	5	5020333016986
FDR34	25	2	5020333019581



Full Size-XX-Large Foil Roasters with Foil Lids

Size: 430x318x74mm

Code	Case Qty	Unit Pack	Unit Barcode
FDR76	5	5	5020333025148
FDR33	5	3	5020333014807
FDR23	6	2	5020333016191



Large Oval Foil Roasters

Size: 447x324x65mm

Code	Case Qty	Unit Pack	Unit Barcode
FDRS05	20	5	5020333026602
FDRS06	50	2	5020333026626



X-Large Oval Foil Roasters

Size: 468x348x92mm

Code	Case Qty	Unit Pack	Unit Barcode
FDRS01	10	5	5020333026565
FDRS02	20	2	5020333026589



Small Oval Platters

Size: 14"/350mm

Code	Case Qty	Unit Pack	Unit Barcode
EFP21	10	10	5020333003917
EFPV5	26	6	5020333025315
EFPV6	30	3	5020333015309



Medium Oval Platters

Size: 17"/425mm

Code	Case Qty	Unit Pack	Unit Barcode
EFP22	12	10	5020333020082
EFPV7	25	5	5020333015316
EFPV8	35	2	5020333015361



Embossed Round Platters

Code	Size	Case Qty	Unit Pack	Unit Barcode
AFP21	12"/300mm	10	5	5020333010984
AFP22	16"/400mm	10	5	5020333010991



Large Oval Platters

Size: 22"/559mm

Code	Case Qty	Unit Pack	Unit Barcode
EFP23	5	10	5020333025360
EFPV9	25	2	5020333015378



Microwavable Container with Lids

Size: 15oz / 450ml

Code	Case Qty	Unit Pack	Unit Barcode
MTC11	12	25	5020333050393
MTC15	40	10	5020333050478
MTC19	30	6	5020333050553



Microwavable Container with Lids

Size: 18oz/550ml

Code	Case Qty	Unit Pack	Unit Barcode
MTC12	12	25	5020333050416
MTC16	40	10	5020333050492
MTC20	30	5	5020333050577



Microwavable Container with Lids

Size: 23oz/700ml

Code	Case Qty	Unit Pack	Unit Barcode
MTC13	12	25	5020333050430
MTC17	40	10	5020333050515
MTC21	40	5	5020333050591



Microwavable Container with Lids

Size: 30oz/900ml

Code	Case Qty	Unit Pack	Unit Barcode
MTC14	12	25	5020333050454
MTC18	40	10	5020333050539
MTC22	30	4	5020333050614



Round Food Containers

Size: 15oz / 450ml

Code	Case Qty	Unit Pack	Unit Barcode
RPC89	10	25	5020333021195
RPC93	30	4	5020333021331

Size: 8.5oz / 250ml

Code	Case Qty	Unit Pack	Unit Barcode
RPC88	20	25	5020333021188
RPC92	30	5	5020333021324

Size: 7oz / 200ml

Code	Case Qty	Unit Pack	Unit Barcode
RPC87	20	25	5020333021171
RPC91	30	6	5020333021311



White Plastic Plates

Code	Size	Case Qty	Unit Pack	Unit Barcode
DPBS21	10"/260mm	10	50	5020333024271
DPBS23	9"/230mm	10	50	5020333024318
DPBS25	7"/180mm	20	50	5020333024356



White Plastic 3 Compartment Dinner Plates

Size: 10" / 260mm

Code	Case Qty	Unit Pack	Unit Barcode
DPPS22	10	50	5020333024295



White Plastic Bowls

Code	Size	Case Qty	Unit Pack	Unit Barcode
DPBS11	5oz/150ml	30	50	5020333024417
DPBS10	12oz/350ml	20	50	5020333024394



Excel 6 Compartment Plates

Size: 303/225/33mm

Code	Case Qty	Unit Pack	Unit Barcode
DPP95	8	25	5020333016283



Deluxe 6 Compartment Plates

Size: 303/225/33mm

Code	Case Qty	Unit Pack	Unit Barcode
DPP20	8	25	5020333003054



Heart Shape Thali



Royal Thali

9 Compartment Trays

Code	Products	Case Qty	Unit Pack	Unit Barcode
DPP93	Heart Shape	8	25	5020333016245
DPP91	Royal	8	25	5020333016269



Clear Beer Glasses

Code	Size	Qty	Unit Pack	Unit Barcode
CCT03	1 Pint	20	50	5020333005843
CCT02	1/2 Pint	20	50	5020333001289



Plastic Drinking Cups

Code	Size	Qty	Unit Pack	Unit Barcode
PDC40	White	30	100	5020333018690
PDC41	Clear	30	100	5020333017839



Whiskey



Diamond

Tumblers

Code	Size	Qty	Unit Pack	Unit Barcode
CCG21	Whiskey	20	40	5020333003788
CCG22	Diamond	20	35	5020333014623



Plastic Cutlery

Code	Products	Qty	Unit Pack	Unit Barcode
DPCE01	Knives	20	100	5020333025520
DPCE02	Forks	20	100	5020333025537
DPCE03	Spoons	20	100	5020333025544
DPCE04	Tea Spoons	20	100	5020333051321



Heavy Duty White Cutlery

Code	Products	Qty	Unit Pack	Unit Barcode
DPSC01	Knives	20	50	5020333025551
DPSC02	Forks	20	50	5020333025568
DPSC03	Spoons	20	50	5020333025575
DPSC04	Tea Spoons	20	100	5020333025582



Heavy Duty Clear Cutlery

Code	Products	Qty	Unit Pack	Unit Barcode
DPCS05	Knives	20	50	5020333025599
DPCS06	Forks	20	50	5020333025605
DPCS07	Spoons	20	50	5020333025612
DPCS08	Tea Spoons	20	100	5020333025629



Crystal Clear Hinged Lid Containers Fog Free

Code	Size	Case Qty	Unit Pack	Unit Barcode
ESC51	150ml	10	100	5020333050638
ESC01	150ml	30	25	5020333050799
ESC52	250ml	10	100	5020333050652
ESC02	250ml	30	25	5020333050812
ESC53	375ml	10	100	5020333050676
ESC03	375ml	30	25	5020333050836
ESC54	500ml	8	100	5020333050690
ESC04	500ml	30	25	5020333050850
ESC55	750ml	6	100	5020333050713
ESC05	750ml	18	25	5020333050874
ESC56	1000ml	6	100	5020333050737
ESC06	1000ml	18	25	5020333050898
ESC57	1500ml	3	100	5020333050751
ESC07	1500ml	9	25	5020333050911
ESC58	2000ml	3	100	5020333050775
ESC08	2000ml	8	25	5020333050935





Clear Smoothie Glasses & Dome Lids

Code	Size	Case Qty	Unit Pack	Unit Barcode
CCG60	8oz / 240ml	20	50	5020333050355
CCG61	10oz/300ml	20	50	5020333050843
CCG62	12oz/350ml	20	50	5020333050973
CCG63	14oz/410ml	20	50	5020333051116
CCG64	16oz/480ml	20	50	5020333051130
CCG65	18oz/540ml	20	50	5020333051154



Dome Lid to fit all

No Hole

Code	Case Qty	UnitPack	Unit Barcode
CCG70	20	50	5020333051178



Flat Lids to fit all

Straw Slot

Code	Case Qty	UnitPack	Unit Barcode
CCG71	20	50	5020333051192



Dome Lids to fit all

With Hole

Code	Case Qty	UnitPack	Unit Barcode
CCG72	20	50	5020333051215



Hinged Lid Sauce Containers

Code	Size	Case Qty	Unit Pack	Unit Barcode
PTC11	1oz/30ml	20	50	5020333051048
PTC12	2oz/60ml	20	50	5020333051062
PTC13	4oz/120ml	10	50	5020333051086



Chafing Fuel Methanol Gel

Burn Time: 3.5 hours

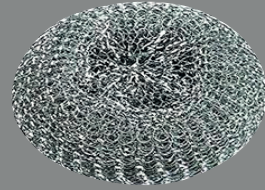
Code	Case Qty	Unit Pack	Unit Barcode
CAN51	72	1	0000000000000
CAN55	12	1	5020333023854



Chafing Fuel Diethylene Glycol

Burn Time: 6 hours

Code	Case Qty	Unit Pack	Unit Barcode
CAN52	24	1	0000000000000
CAN56	6	1	5020333023861



Heavy Duty Galvanized Wire Pot Scourers

Code	Size	Case Qty	Unit Pack	Unit Barcode
CPS01	W90/80g	15	10	5020333008486
CPS02	W60/45g	22	10	5020333008493
CPS03	W40/36g	28	10	5020333008509



W20 Galvanized Pot scourers

Size: 36g

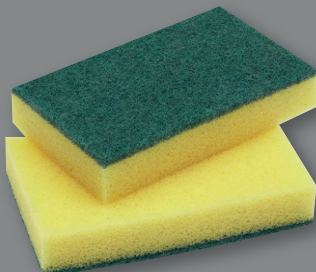
Code	Case Qty	Unit Pack	Unit Barcode
CPS32	52	10	5020333021393



W70 Galvanized Pot scourers

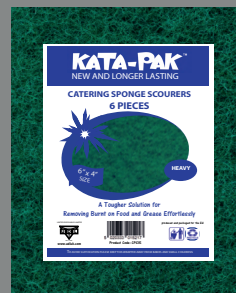
Size: 60g

Code	Case Qty	Unit Pack	Unit Barcode
CPS34	18	10x1	5020333015071



Catering Sponge Scourers

Code	Size	Case Qty	Unit Pack	Unit Barcode
CPS15	6" x 4"	48	6	5020333015217



Catering Green Scouring Pads

Code	Size	Case Qty	Unit Pack	Unit Barcode
CPS07	6" x 9"	48	10	5020333001067



10" Foam Plain Dinner Plates

Size: 10" / 260mm

Code	Case Qty	Unit Pack	Unit Barcode
EPP052	6	100	5020333018430
EPP016	24	25	5020333018706
EPP061	60	10	5020333018591



10" Foam 3 Compartment Dinner Plates

Size: 10" / 260mm

Code	Case Qty	Unit Pack	Unit Barcode
EPP051	6	100	5020333018416
EPP015	24	25	5020333021461
EPP062	60	10	5020333018577



9" Foam Luncheon Plates

Size: 9" / 230mm

Code	Case Qty	Unit Pack	Unit Barcode
EPP053	6	100	5020333018454
EPP017	24	25	5020333018751
EPP063	40	15	5020333018614



7" Foam Snack Plates

Size: 7" / 180mm

Code	Case Qty	Unit Pack	Unit Barcode
EPP054	6	100	5020333009612
EPP018	24	25	5020333025384



8oz Foam Bowls

Size: 8oz / 230ml

Code	Case Qty	Unit Pack	Unit Barcode
EPB031	6	100	5020333018478
EPB032	24	25	5020333018560







Foam Cups

Code	Size	Case Qty	Unit Pack	Unit Barcode
EPP21	7oz	50	20	5020333015385
EPP22	10oz	50	20	5020333015392

White Serviettes - 1 ply






White Napkins -2 ply (Swan)

Code	Colour	Size	Case Qty	Unit Pack	Unit Barcode
SER01		1ply 33cm x 33cm	10	500	5010326370010
NAP127		25cm x 25cm	10	250	5010326114577
NAP01		33cm x 33cm	20	100	5010326114591
NAP21		40cm x 40cm	16	125	5010326114621

Napkins -2 ply 33x33cm (Swan)

Code	Colour	Case Qty	Unit Pack	Unit Barcode	
NAP02		Red	20	100	5010326370041
NAP03		Indigo	20	100	5010326017724
NAP05		Pink	20	100	5010326370065
NAP08		Yellow	20	100	5010326009958
NAP09		Sky Blue	20	100	5010326370089
NAP10		Mountain Pine	20	100	5010326001655
NAP13		Devon Cream	20	100	5010326370072
NAP15		Orange	20	100	5010326034196
NAP16		Burgundy	20	100	5010326018172
NAP07		Lime Zest	20	100	5010326066074
NAP04		Grey (Silver)	20	100	5010326113112
NAP17		Purple	20	100	5010326063127
NAP14		Black	20	100	5010326018875
NAP68		Kraft	20	100	5010326057928
BSN05		Lilac	20	100	

Napkins -2 ply 25x25cm

Code	Colour	Case Qty	Unit Pack	Unit Barcode
NAP128	 Black	8	250	5010326018868
NAP129	 Red	8	250	5010326032062
NAP131	 Devon Cream	8	250	5010326032031
NAP132	 Indigo	8	250	5010326032048
NAP133	 Mountain Pine	8	250	5010326032055



General Terms and Conditions Of Business

This page (together with the documents referred to on it) tells you the terms and conditions on which we supply any of the products ("Products") listed on our website www.udluk.com ("our site") to you. Please read these terms and conditions carefully before ordering any products from us ("United Disposables Limited"). You should understand that by ordering any of our products, you agree to be bound by these terms and conditions. You should print a copy of these terms and conditions for future reference.

Please click on the button marked "I Accept" at the end of these terms and conditions if you accept them. Please understand that if you refuse to accept these terms and conditions you will not be able to order any products from us ("United Disposables Limited").

1. Information about us

Welcome, to our website www.udluk.com is a site operated by United Disposables Limited, located at Unit 10 Maybells Commercial Estate, Ripple Road, Barking Essex IG11 0TP. ("United Disposables Limited", "we", "our", or "us"). Our website enables all our customers ("you" or "your") to view and learn more about us and what we do.

United Disposables Limited was registered on the 23 September 1983, registered in England and Wales under company registration number 1751308, whose registered office is at 453 Cranbrook Road, Ilford Essex IG2 6EW.

Our VAT registration number is GB 398 568 685 73.

In these conditions the following expressions shall have the meanings set opposite them: -

"The Company"	United Disposables Limited.
"The Customer"	The person, firm or company to whom a quotation, offer or tender is addressed or whose order is accepted by The Company.
"The Goods"	To include goods or any part thereof of any description to be supplied under the contract.
"The Order"	The order or orders placed by the customer upon the company.
"The Contract"	The contract between the company and the customer arising on acceptance of the order subject to these conditions of sale.

2. Quotations

A quotation by the seller does not constitute an offer and the seller to reserve the right to withdraw or revise the same at any time prior to the seller's acceptance of the buyer's order. Any quotation by the seller shall in any event lapse unless the seller accepts an order from the buyer within 30 days of the date of quotation.

3. Your orders

You can submit an order by email, fax, post, telephone or any of our representatives, by placing an order with us you warrant that you are legally capable of entering into binding contract, that you are placing that order on behalf of a business and not as a consumer and have the authority to place that order. Please note that this does not mean that your order has been accepted. Your order constitutes an offer to us to buy a product. All orders are subject to acceptance by us and will confirm such acceptance to you.

The parties are bound by the contract only when we accept to process the order or deliver the products to the customer. The contract is subject to availability of the stock and market conditions.

We may limit the quantities of goods supplied to any one customer, we also reserve the right to refuse the acceptance of an order and/or to terminate any customers trading account with us without explanation or notice. All prices are reflected in £UK Sterling. All goods will be invoiced at net prices, which are subject to the addition of VAT. We are under no obligation to accept your order but would normally do so where the product is available. All goods will be invoiced at prices ruling on the day of dispatch.

4. Minimum orders

Our minimum order value for collection is GBP-£250.00 net value, for free deliveries inside the M25 is GBP-£750.00 net value and outside the M25 please contact our sales department for a quote.

5. Availability and Delivery

We make every effort to dispatch within three working days of order placement. Unless we state otherwise, (i.e. the product is out of stock), we ensure that your products are delivered within 28 days from acceptance in the UK, subject to conditions outside of our control. We do, however, endeavor to deliver your order within seven working days.

All deliveries will be made to you at the address specified by you in your order. We may, at our discretion, deliver parts of your order separately. You are responsible for the products as they are delivered.

We shall not be liable for any loss or damage whatsoever arising because of failure to deliver products by a particular date or arising because of any causes beyond our control.

The customer shall be present at the premises to take and sign off the delivery of the products. Deliveries will be made only to the address specified by the customer when the account was created.

If the customer fails to take delivery or fails to give us adequate delivery instructions of the time stated for delivery then without prejudice to any other right or remedy to us, we may charge the customer the cost of carriage of the refused delivery both to and from the premises of the customer in addition to our administration charge of £20.00 or 10% of the delivery value.

6. Account Terms

Initially all new accounts will be set as C.O.D (cash on delivery) for a minimum period of six months; thereafter you may apply for a credit account. Subject to pending decision and references customers will continue with current terms.

All credit account invoices are due for payment in 30 days from the date of invoice.

7. Risk and Ownership

a. Risk shall pass to the customer so that the customer is responsible for all loss, damage or deterioration to the goods at the time when the goods leave the premises of the company.

b. Title to the goods shall pass to the customer upon the happening of any one of the following events: -

c. The customer had paid to the company all sums (including any default interest) due from it to the company under this contract and under all other contracts between the company and the customer including (for the avoidance of doubt) any sum due under contracts made after this contract whether the same are immediately payable

and under all contracts between the company and any associate or subsidiary company as has ultimate control of the customer, or

d. When the company serves on the customer notice in writing specifying that title in the goods has passed.

e. The company may recover goods in respect of which title has not passed to the customer at any time and the customer hereby licenses the company, its officers, employees and agents to enter upon any premises of the customer for the purpose either of satisfying itself that condition 5 (d) below is being complied with by the customer or of recovering any goods in respect of which title has not passed to the customer.

f. Until title to the goods has passed to the customer pursuant to these conditions, the customer shall possess the goods as fiduciary agent and bail of the company, if the company so requires, the customer shall store the goods separately from other goods and shall ensure that they are clearly identifiable as belonging to the company.

8. Shortages

The number of packages delivered must be checked in the presence of the driver. Customers will sign off the delivery note highlighting the shortages countersigned by our driver. Claims for shortages should be made at the time of delivery.

9. Prices and Payments

UDL contract price is invoice price. Any offers are subject to availability and the price quoted or shown on our literature are excluding of V.A.T. V.A.T will be charged at the appropriate rate on goods where applicable. Our site contains several products, and it is always possible that, despite our best efforts, some of the products listed on our literature may be incorrectly priced.

Where a product's correct price is less than our stated price, we will charge the lower amount when dispatching the product to you. If a product's price is higher than the price stated on our literature, we will normally, at our discretion, either contact you for instructions before dispatching the goods, or reject your order and notify you of such rejection.

The prices are liable to change at any time, but changes will not affect on orders we already have in hand.

Customers must settle all accounts in accordance with all agreed terms. In the event of a customer account being in arrears, we reserve the right to change statutory interest on overdue balances for the period from the date on which the payment was due.

Customers may choose to settle their account with debit or credit cards. Authority for payment will be requested from your card issuer at the time of payment and your card will be charged accordingly. In the event of any cheques, standing orders or direct debits due from a customer to us being dishonored, a charge of £30.00 will be made on the customer's account to cover the bank and administrative cost. Once the cheque has been dishonored, customers terms will change to "cash on delivery" and the account will be placed on hold until cleared funds are received in full to settle the outstanding balance on the account.

For credit account customers, any non-payment or late payments will be considered as a breach of the agreed terms will render credit terms null and void and the account will be put on hold until full settlement has been received.

We have the right to start legal proceedings to recover any outstanding amounts without prior notice and the right to exchange information with credit agencies.

10. Disclaimer Of Warranties

You acknowledge and agree that your use of any of our literature is at your sole risk. UDL does not make any representation or warranty:

- a. As to the accuracy, correctness, completeness, or usefulness of any content appearing on any of our literature and is not responsible for any errors or omissions.
- b. Concerning the accuracy, reliability, or quality of any content or products appearing on any literature. Any products appearing on any of our literature are provided to you "as is" and UDL makes no representation or warranty of any kind to you. Either express or implied, specially, UDL disclaims any implied warranties of titles, non-infringement, merchant ability and fitness for a particular purpose.
- c. You acknowledge and agree that under no circumstances will UDL be liable for any loss or damage caused by your reliance on content obtained through us or caused by your conduct.

11. Our Refund Policy

Our return policies apply to goods unused and as new, in their original packaging (external & internal) and with all instruction manuals. Special order goods may not be returned unless found to be damaged or faulty upon delivery. If we must replace any lost manuals or packaging, the cost of this would also become payable by you the customer.

Under the distance selling regulations 2000 (DSR2000) you have the right to return your goods, provided you do so at your own cost and within 7 working days from the day after you received and signed for the goods. If you wish to cancel an order after it has been dispatched, you may have to pay round trip delivery costs. Goods must not be returned to us without our authorization, you must obtain a return number.

Unsuitable goods or goods ordered in error will be charged a administration fee of 25% plus V.A.T. Please make sure that the goods you order are suitable for your purpose.

12. Liability

The company shall not be liable (save in the case of fraud); -

- a. In respect of claims arising by reason of death or personal injury unless the company is shown to have failed to exercise within the meaning of the customer protection act 1987, or
- b. In respect of claims arising through damage to property unless the goods are deemed to be defective within the meaning of the customer protection act 1987, or
- c. For consequential loss, loss of profits, damages to property or wasted expenditure.

13. Force Majeure

The agreement to supply is subject to variation or cancellation by the seller owing to any act of God, war, strikes, lock-outs, fire, flood, drought, tempest, civil commotion, shortages of labour or any other cause beyond the control of the seller or owing to any inability by the seller to produce materials or articles required for the performance of the contract and the seller shall not be liable for any inability to deliver caused thereby.

14. Jurisdiction

These Terms and Conditions, the contract or any agreement are subject to English Law and the buyer consents to the exclusive jurisdiction of the English Law courts in all matters regarding the goods.



OUR BRANDS

Good Things Come In Our Packages!

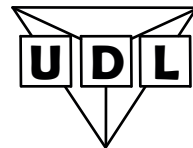


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